

Mission SRO Collaborative

Program Orientation



DSCS Community Engagement
& Organizing Programs

Welcome to MSROC!

COMMUNITY POWER IS BELIEVING
HOUSING IS A HUMAN RIGHT!

The Mission SRO Collaborative (MSROC), a partnership with the San Francisco Anti Displacement Coalition (SFADC), Mission Neighborhood Resource Center (MNRC), and Lyon-Martin Health Services & Women's Community Clinic, organizes with SRO (Single Room Occupancy) hotel tenants throughout the Mission. The purpose of the program is to protect SRO housing stock, improve living conditions, and fight for housing justice.





What We Do

¡ES NUESTRO DERECHO!

The Mission SRO (Single-Room Occupancy) Collaborative is a program within Dolores Street Community Services. With the partnership of other community-based organizations, we work together to organize SRO hotel tenants in the Mission, inform them of their rights, assist them with asserting those rights, and address issues of repairs, discrimination, harassment, and other issues within their hotels.

How We Do It!

OUTREACH & EDUCATION

Our team of outreach workers and tenant organizers conduct weekly outreach in the Mission District (D9/D10) neighborhood. We distribute information about tenant's rights, MSROC programming + services, updates to current housing policies, as well as share community resources.

TENANT STABILIZATION

Our tenant organizers and counselor provide case management for SRO tenants in the Mission who are experiencing housing issues/violations. We provide case intake/screening, needs assessment support, and external referrals.

GENERAL ADVOCACY

Our program also emphasizes on supporting community leadership development and civic engagement activities to flex tenant power. We provide this through a dedicated leadership program 1x a year, monthly workshops, and tenant participation in MSROC internship roles.



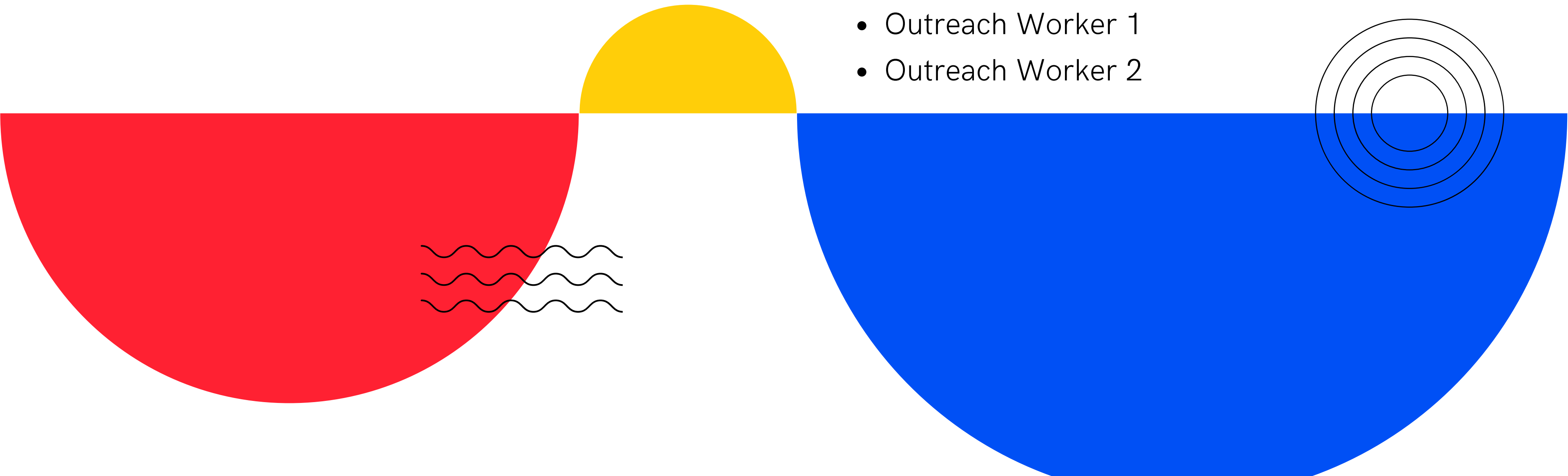


Team Make Up

WE ARE A TEAM FIRST, AND A CBO SECOND.

Our team make up consists of full time staff that are dedicated to programmatic support. Staff include:

- Program Manager
- Lead Tenant Rights Organizer
- Tenant Rights Organizer
- Tenant Rights Counselor
- Outreach Worker 1
- Outreach Worker 2



Pathways for Community

GRASSROOTS LEADERSHIP

During seasonal periods, our team creates internship opportunities for participants from our leadership programming/ tenant base. During the internships, we focus on uplifting and building their advocacy and organizing skills through outreach, advocacy, and referrals.

This further supports their skills and boosts their resume to take on future endeavors in the grassroots movement.

